

Business Features – Linksys SPA-94X

The Linksys IP Phone is a full-featured telephone that provides voice communications over an IP network. The phone functions much like a traditional analog phone, allowing you to place and receive telephone calls. The phone also supports features such as forwarding, redialing, speed dialing, transferring calls, conference calls, and accessing voice mail. The Linksys telephone has several key components in the figure to the right.



User Guide

Most of your support questions can be answered by the complete detailed user guide available at www.mywirespeed.com. The user guide is available in Adobe PDF format for free online for download.

Customer Support

You can contact WireSpeed professionally trained customer support toll free at **888-525-7106**. Support is available 24 hours a day, 7 days a week, 365 days a year. Due to call volumes your wait time will vary. If you do not get resolution of your issue please contact your sales person directly or the sales manager at 815-209-9061

Call Transfer

Use this feature to transfer to another number:

1. Tell the calling party you will transfer the call, then press the **xfer** soft key
--the call is placed on hold and you hear a dial tone.
2. Dial the number to which you want to transfer the call and press the **dial** soft key
3. If the calling party answers, you can inform them of the transfer and do one of the following:
Press **xfer** to complete the transfer of the call.
Or cancel the transfer, hang up the handset or press the **speaker** button.
Press the blinking red line button to return to the holding party.
4. If the calling party does not answer, do the following:
Hang up the handset or press the **speaker** button to cancel the transfer
Press the blinking red line button to return to the holding party.

3-Way Conferencing

To create a conference call, follow these steps:

1. Make a call or be engaged in a call.
2. Press the **conf** soft key.
3. Dial the number of the person that you want to include in the conference, press **dial**
4. When the person answers, inform the party about the conference and then press the **conf** soft key to add that party into the conference call.
5. Repeat steps 2-4 to add additional parties to the conference.

Voice Mail

You can access the voice mail system on your phone by **picking up the handset and dialing *09** or pressing the **Messages** button, if available.

System settings determine the number (25 by default) and length (1 Min by default) of voice mail messages that are stored in your voice mailbox. If supported by your system, callers can press “0” while they are “in” your mailbox to transfer to your main number or operator.

1. Play inbox messages
 2. Play saved messages
 3. Change password
 4. Playback personal
 5. Record personal greetings
 6. Access personal distribution groups
 7. Compose a message
 8. Manage custom operator (zero out) number.
- * Exit the voice mail system (star)

Message Menu

| Feature | Before Mail Message | After Mail Message | During Mail Message |
|----------------------------------|----------------------------|---------------------------|----------------------------|
| Rewind | NA | NA | 7 |
| Rewind to beginning | NA | NA | 77 |
| Next message | 8 | 8 | # |
| Forward message | 6 | 6 | 6 |
| Reply message | 2 | 2 | 2 |
| Dial Back Originator | 3 | 3 | 3 |
| Replay message | 7 | 7 | NA |
| Delete | 4 | 4 | 4 |
| Save | 5 | 5 | 5 |
| Pause/Unpause Play | NA | NA | 8 |
| Fast Forward | NA | NA | 9 |
| Fast Forward to the End | NA | NA | 99 |
| Skip to Previous Menu Options | * | * | * |

Overall Features: “Star Codes”

| | | | |
|-----|--------------------------------|-----|-------------------------------|
| *77 | Anonymous Call Rejection – On | *69 | Call Return |
| *87 | Anonymous Call Rejection – Off | *88 | Privacy Guard |
| *02 | Billing | *3 | Abbrev. Dial – Invoke |
| *57 | Call Trace | 74# | Speed Dial |
| *70 | Call Waiting – Off | 75# | Abbrev. Dial – Program Mode |
| *67 | Caller ID – Off | 1# | Speed Dial 1 |
| *04 | Do Not Disturb | 2# | Speed Dial 2 |
| *06 | Group Pickup | 3# | Speed Dial 3 |
| *05 | Call Park | 4# | Speed Dial 4 |
| *07 | Redial | 5# | Speed Dial 5 |
| *25 | Park Pickup | 6# | Speed Dial 6 |
| *82 | Per Line Call Block | 7# | Speed Dial 7 |
| *08 | Transfer | 72# | Call Fwd All – On |
| *09 | Voice Mail | 73# | Call Fwd All – Off |
| *10 | Queue | 76# | Call Fwd Busy – On |
| *12 | Directed Call Pickup | 77# | Call Fwd Busy – Off |
| *61 | Priority Call | 78# | Call Fwd No Answer – On |
| *63 | Selective Call Forward – On | 79# | Call Fwd No Answer – Off |
| *83 | Selective Call Forward – Off | 70# | Call Fwd Out of Service – On |
| *60 | Call Block – On | 71# | Call Fwd Out of Service – Off |
| *80 | Call Block – Off | | |